

FACT SHEET

DPW
MS. ANDERSON (7-4058)
1 December 2003

AFZF-PW-HSG (210-50)

SUBJECT: Housing Referral Services

PURPOSE: To provide information on available housing services and programs available to soldiers assigned to Fort Hood.

FACTS:

1. The following housing referral services are available to assist soldiers and their families who are seeking off-post housing:

a. Available rental units in the surrounding communities (30 mile radius). Vacancy listings are updated daily.

b. Assistance in resolving complaints between tenant and landlords.

c. Lease review/clarification upon request by prospective occupant.

d. Information on low-income housing, Schools, Food Stamps, and WIC program.

2. The following programs are available to assist soldiers and their families in finding a place to live at a reasonable rate.

a. Utility Deposit Waiver - Deposit waivers are available for electric, water, natural gas, and telephone. Estimated savings per household is \$400. However, soldiers must inprocess through the Housing Office prior to receiving a waiver.

b. Rental Deposit Waiver - Participating landlords agree to waive security deposit (not pet deposit) based on credit checks. The program is available to all soldiers to help offset relocation costs.

c. Tenant/Landlord - The Housing Office has an Arbitrator who mediates disputes between tenant and landlords which involve more than \$100. The Arbitrator's decision is legally binding. This process may be used in lieu of filing in small claims court.

AZF-PW-HSG

SUBJECT: Housing Referral Services

3. All newly assigned personnel are requested to contact the Housing Office prior to making arrangements for off-post housing. This is for the purpose of ensuring that soldiers do not rent facilities placed off-limits or on restrictive sanctions.
4. Visit our website at www.dpw.hood.army.mil for more information on housing services and policies.

(Original Signed)

AUTHENTICATION: COL RANDALL J. BUTLER

DATE: 1 December 2003